



FINANCIAL INFORMATION POLICY

Thank you for selecting Peak Fitness and Physical Therapy for your treatment. Please review the following financial information. If you have any questions, please let your therapist know. We are happy to discuss this with you.

1. Peak Fitness and Physical Therapy ("Peak") will process Medicare Part B, authorized Workers Compensation and primary/secondary insurance that covers rehabilitation services. The patient is responsible for his or her deductible, co-insurance and/or co-pays.
2. Payment of copays and payments for supplies or equipment must be made at the time of service. If insurance provides reimbursement to Peak for these items, then Peak will happily refund the duplicate payment to the patient.
3. Peak bills patients regularly for their co-insurance and/or deductible amounts. If you would prefer a specific billing schedule, please let us know before therapy begins.
4. Patients are financially responsible for all charges for goods and services, which are not covered by insurance.
5. If your treatment is a result of an accident or injury that involves Third Party insurance (i.e. insurance other than your own), patients are responsible for providing detailed information about that insurance to Peak. For example, insured's name, claim number, policy number, contact information, attorney and the like.
6. Peak is able to take payments by cash, check or major credit card.
7. If a patient's account is more than 90 days delinquent, his or her account will be referred to collections. The patient agrees to be responsible for attorney fees, court costs or other necessary expenses incurred in the collection of past-due accounts. The patient agrees to submit to the jurisdiction of the Hamilton County Courts and waives any objections to that jurisdiction.
8. If you are unable to keep your scheduled appointment, please notify our office as soon as possible. We would very much appreciate 24-hour's notice if you need to cancel an appointment. Any changes can be made by calling us at (423) 468-4067. You may be assessed a \$25 fee if an appointment is not cancelled 24-hour in advance.

Thank you for selecting Peak Fitness and Physical Therapy. We look forward to serving you.